

## Refund & Cancellation Policy

Effective Date: 22/08/2025

Company Name: UNIQUE-Q TECH INDIA PVT LTD

Website: <https://www.unique-techindia.com/>

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### 1. Cancellations

- Orders for products/services can be cancelled within 45 days of purchase, provided they have not yet been processed, shipped, or installed.
  - Once the product/service is in process, cancellation requests cannot be accepted.
  - To cancel an order, please contact us at:
    - ✉ Email: [pmr@unique-techindia.com](mailto:pmr@unique-techindia.com)
    - ☎ Phone: 9448279449
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### 2. Refunds

- Eligible refunds will be processed to the original method of payment within 15 working days after approval.
  - Refunds are applicable only if:
    - The product/service was not delivered as described.
    - The product received is defective or damaged on arrival (must be reported within 7 days).
  - Installation/service charges, customization, and shipping fees are non-refundable.
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### 3. No-Refund Cases

- Refunds will not be provided for:
  - Change of mind after product/service delivery.
  - Incorrect information provided by the customer.
  - Products damaged due to misuse, mishandling, or unauthorized modifications.

### 4. Changes to Policy

UNIQUE-Q TECH INDIA PVT LTD reserves the right to update or modify this Refund & Cancellation Policy at any time without prior notice. Updates will be posted on this page with the revised effective date.

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## 5. Contact Us

For refund or cancellation requests, please reach out to:

✉ Email: [pmr@unique-techindia.com](mailto:pmr@unique-techindia.com)

☎ Phone: 9448279449

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